

TERMS AND CONDITIONS OF USE SERVICIOS TRONCALIZADOS S.A. DE C.V.

<1> Acceptance.

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<2> Adhesion Agreement.

Adhesion agreement for the use of the website www.servitron.net, entered into by: on one hand, Servicios Troncalizados, S.A. de C.V., and on the other, the user, both parties being bound by the terms set forth in this document.

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<8> Disclaimer of Warranties.

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<9> Limitation of Liability.

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<10> Modifications to the Website.

Servicios Troncalizados, S.A. de C.V. may at any time and whenever it deems appropriate, without prior notice to the user, make corrections, additions, improvements or modifications to the content, presentation, information, services, areas, databases and other elements of the site, without this giving rise to any right of claim or compensation or implying any acknowledgment of liability in favor of the user.

<11> Modifications to the Agreement.

Servicios Troncalizados, S.A. de C.V. reserves the right to modify the Terms and Conditions of Use of this agreement at any time.

Modifications will be communicated to the user at least 15 (fifteen) calendar days before taking effect, through publication on www.servitron.net and/or through the user's registered contact method. The user agrees to review this agreement periodically to stay informed of such modifications. Notwithstanding the foregoing, each time the user accesses the site it shall be deemed full acceptance of the modifications to this agreement.

<12> Additional Terms.

Servicios Troncalizados, S.A. de C.V. may add to these Terms and Conditions of Use additional provisions relating to specific areas or new services provided on or through www.servitron.net (hereinafter "additional terms"), which shall be published in the relevant areas or new services of the site for reading and acceptance. The user acknowledges and accepts that such additional terms form an integral part of this agreement for all legal purposes.

<13> Assignment of Rights.

Servicios Troncalizados, S.A. de C.V. may at any time and whenever it deems appropriate, assign all or part of its rights and obligations arising from this agreement. By virtue of such assignment, Servicios Troncalizados, S.A. de C.V. shall be released from any obligation to the user established under this agreement.

<14> Indemnification.

The user agrees to indemnify Servicios Troncalizados, S.A. de C.V., its affiliates, suppliers, vendors and advisors against any action, claim or demand (including attorney's fees and court costs) arising from any breach by the user of this agreement, including without limitation those arising from:

Any matter relating to use of www.servitron.net; any information contained in or available through said site or from defamation or any other conduct by the user in violation of this agreement; or any violation of applicable laws or international treaties relating to copyright or intellectual property contained in or available through said website.



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<15> Termination.

Servicios Troncalizados, S.A. de C.V. reserves the right, at its sole discretion and without notice or notification to the user, to:

definitively terminate this agreement; or definitively discontinue or cease publishing the website www.servitron.net, without any liability to Servicios Troncalizados, S.A. de C.V., its affiliates or suppliers.

<16> Severability and Entire Agreement.

These Terms and Conditions of Use, together with any additional terms, constitute the entire agreement between the parties and supersede any prior agreement or arrangement. Any clause or provision of this agreement or of the additional terms that is declared legally invalid shall be removed or modified at the election of Servicios Troncalizados, S.A. de C.V. in order to correct such defect. The remaining clauses or provisions shall retain their full force, enforceability and validity.

<17> Non-Waiver of Rights.

Inaction by Servicios Troncalizados, S.A. de C.V., its affiliates or suppliers in exercising any right or action arising from this agreement shall not at any time be construed as a waiver of such rights or actions.

<18> Annexes.

Any documentation, notices, policies and/or information related to these TERMS AND CONDITIONS shall form an integral part thereof and may be consulted within the portal.

By accepting the TERMS AND CONDITIONS, THE USER expressly accepts the annexes thereto.

<19> Cookies and Tracking Technologies.

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information, please refer to our Comprehensive Privacy Notice.

<20> Registered Address.

The registered address of Servicios Troncalizados S.A. de C.V. is Av. Insurgentes Sur 1079, Noche Buena, Benito Juárez, 03720 Mexico City, CDMX.

<21> Governing Law and Jurisdiction.

This agreement shall be governed by and interpreted in accordance with the laws of Mexico City, Mexico.

The parties expressly submit to the jurisdiction of the competent civil courts of Mexico City, waiving any other jurisdiction that may correspond to them by reason of their present or future domicile or any other cause. (Jurisdiction clarification per best practices.).

Legal Contact and Complaints

For any complaint, clarification or claim related to the use of this website, users may contact us at: atencionclientes@servitron.net | Phone: 55 5615 9200 / 55 5482 0210 | Av. Insurgentes Sur 1079, Of. 2101, Col. Nochebuena, Benito Juárez, 03720, Mexico City, CDMX. Office hours: Monday to Friday, 9:00 a.m. to 6:00 p.m. Online support system available 24/7 at: <http://tickets.servitron.net> (NOM-184 compliance, section 6.1.)



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